## Identify factors affecting the sustainable development of micro and small-sized enterprises - A case study of Vietnam

Nguyen Danh Nam<sup>1,\*</sup>, Uong Thi Ngoc Lan<sup>1</sup>, Nguyen Minh Ngoc<sup>2</sup>

### ABSTRACT

Enterprises play a vital role in every economy, serving as the backbone of economic activities worldwide. In recent years, environmental sustainability has become an increasingly pressing global concern, affecting not just developed nations but also micro and small-sized enterprises in emerging economies. Hence, approaches to the sustainable development of enterprises are the best way to deal with the environmental impacts of natural resource depletion. Many large enterprises joined the World Business Council for Sustainable Development. In addition, micro and small-sized enterprises also pay various degrees of attention to environmental issues and sustainable operations. However, in Vietnam, the owners of micro and small-sized enterprises mainly focus on shortterm business performance. This study analyzes the factors affecting the sustainable development of micro and small-sized enterprises in Vietnam based on fundamental theories such as institutional theory, stakeholder theory, and legitimacy theory. Applied quantitative research methods to analyze data collected from 211 managers at micro and small-sized enterprise managers in five centrally-governed cities in Vietnam. The hypotheses and structure equation models were tested using SmartPLS software. The results showed that Environmental, Social, and Governance (ESG) has the highest direct impact on the sustainable development of micro and small-sized enterprises in Vietnam.

Meanwhile, economic development has the lowest impact on the sustainable development of micro and small-sized enterprises in Vietnam. As a result, this study indicates that enterprises and governments must understand the importance of ESG practices for sustainable development in today's economy. It highlights the need for both enterprises and government bodies to recognize and prioritize ESG principles to foster a more sustainable and inclusive economic future. By doing so, they can develop strategies that promote the long-term viability of domestic enterprises. **Key words:** ESG, sustainable development, micro and small-sized enterprises, Vietnam

<sup>1</sup>Thanh Dong University, Vietnam

<sup>2</sup>Ho Chi Minh City University of Economics and Finance, Vietnam

### Correspondence

Nguyen Danh Nam, Thanh Dong University, Vietnam

Email: namnd@thanhdong.edu.vn

### History

- Received: 13-6-2024
- Revised: 26-8-2024
- Accepted: 27-9-2024
- Published Online: 30-9-2024

DOI :

https://doi.org/10.32508/stdjelm.v8i3.1435

Check for updates

### Copyright

© VNUHCM Press. This is an openaccess article distributed under the terms of the Creative Commons Attribution 4.0 International license.



INTRODUCTION

In the context of declining natural resources, environmental degradation and especially the impact of the COVID-19 pandemic, sustainable development has become a goal that countries want to achieve. Sustainable development relates to meeting current needs without compromising or harming the ability of future generations to meet their needs<sup>1</sup>. In other words, sustainable development is the overarching concept of three crucial pillars of economy, society and environment<sup>2</sup>.

Recently, sustainable development has been spreading at the enterprise level<sup>3</sup>. It is a common trend for enterprises globally towards sustainable development goals because they play a crucial role in the national economy, especially their central position in human development<sup>4</sup>. Sustainable enterprise development reflects the level of enterprises promoting social, economic and environmental development activities<sup>5</sup>. In Vietnam (an emerging economy in Southeast Asia), micro and small-sized enterprises account for more than 80 per cent of enterprises, with about 1.7 million enterprises creating the most jobs and contributing more than 40 per cent of GDP per year<sup>6</sup>. These contributions supported economic, social, environmental, poverty alleviation, and social justice programs. However, in the context of many new challenges, especially the impact of climate change, it is becoming increasingly difficult to achieve sustainable development of micro and small-sized enterprises in Vietnam<sup>7</sup>.

The study of Nguyen and Nguyen used the triple bottom line-3BL theory as an analytical framework for the sustainable development of small and mediumsized enterprises in Vietnam<sup>8</sup>. Or Nguyen and Tran based on the theory of planned behavior, identified four factors that affect the sustainable business of small and medium-sized enterprises in Vietnam, including attitudes, ethical standards, perceived de-

**Cite this article :** Nam N D, Lan U T N, Ngoc N M. **Identify factors affecting the sustainable development of micro and small-sized enterprises - A case study of Vietnam**. *Sci. Tech. Dev. J. - Eco. Law Manag.* 2024; 8(3):5540-5554.

sires, and corporate culture<sup>9</sup>. Thus, although the sustainable development of enterprises has been studied, these research models have not comprehensively explained the factors affecting the sustainable development of micro and small-sized enterprises in Vietnam. Therefore, this study is carried out based on inheriting and perfecting several quantitative research models on enterprise sustainability that have been empirical in the world, as well as proposing and testing models to measure the impact of factors on the sustainable development of enterprises consistent with the practices of micro and small-sized enterprises in Vietnam. In particular, this study considered the term "ESG" as a crucial facet of the sustainable development of micro and small-sized enterprises in a developing country like Viet Nam.

This article is organized as follows. Section 2 presents a literature review and hypothesis development. Section 3 describes the methodology. Section 4 presents the crucial findings and discussions. Section 5 is the conclusion, implications, limitations, and suggestions for further research.

### LITERATURE REVIEW AND HYPOTHESIS DEVELOPMENT

### **Underpinning theory**

### Institutional theory

According to North, institutions are human constraints that shape political, economic, and social interactions<sup>10</sup>. They include informal (prohibitions based on customs, traditions and community codes of conduct) and formal (constitutional, legislative, legal regulations and property rights. This theory also shows that the political and legal framework creates the basic principles and rules for the functioning of individuals and enterprises, voluntary and cooperative arrangements between actors that affect the exchange of cultural values and beliefs. As a result, influencing the behavior of individuals and organizations through institutional influence leads to a willingness to participate and abide by principles and rules.

### **Stakeholder theory**

Stakeholder theory was first used by Freeman<sup>11</sup> in 1984 in his strategic management work<sup>12</sup>. Stakeholders include any person or group of people interested in the enterprise because they may be affected by its operations<sup>13</sup>. This theory refers to ethics and values in organizational governance. Stakeholders expect enterprises to behave consistenty with their responsibilities to achieve legitimate society activities that will help them gain other economic benefits.

### Legitimacy theory

Legitimacy theory is rooted in the concept of organizational legitimacy. It is a condition or state of existence when an entity's value system matches the value system of the large social system of which the entity is a part<sup>14</sup>. According to Donaldson and Preston, legitimacy is the conformity between institutional actions and social values, while legalization is actions that organizations take either to signal conformity to values or to change social values. Legitimacy is achieved by demonstrating that the enterprise's activities are consistent with social values<sup>15</sup>.

### Research concepts Sustainable development

The term "sustainable development" has existed since the 1980s due to the World Conservation Union (WCU). In 1987, the World Commission on Environment and Development (WCED) stated that the goal of protecting natural resources requires sustainable exploitation and use. Sustainable development is the process of development that meets the needs of the present while ensuring the integrity of natural resources to meet the needs of future generations<sup>16</sup>. Sustainable development is defined based on three main pillars including:

- Economic pillar: rapid economic growth, ensuring safety and quality.
- Social pillar: social justice and human development, in which the human development index is the highest criterion demonstrating social development, for example per capita income, intellectual level, education, health, life expectancy, cultural enjoyment level, civilization.
- Environment pillar: rational exploitation and use of natural resources, environmental protection and habitat quality improvement.

### Enterprise sustainability

Based on the concept of sustainable development, from a business perspective, enterprise sustainability is the satisfaction of the needs of business stakeholders. Still, it does not detract from the interests of future stakeholders. Enterprise sustainability focuses on strategies and operational directions of ones according to three core pillars including economy, society and environment<sup>17</sup>.

The study of Lo identified enterprise sustainability as a process that integrates aspects including financial benefits, environmental protection and social responsibility in business operations and governance<sup>18</sup>. However, van Marrewijk emphasized that there is no fixed concept of enterprise sustainability, since approaching the process of sustainable development must depend on many internal factors such as organizational structure, mode of operation, enterprise purpose and so on  $^{19}$ .

Enterprises need to develop sustainable development strategies linked to their business models, using new strategies, governance performance and stakeholder engagement conscientiously to continuously improve economic, environmental and social conditions on a regional and global scale<sup>20</sup>.

In summary, although there are different perspectives on enterprise sustainability<sup>21–23</sup>, but the similarities are all directed at the concern for the three pillars of economy, environment, and society, and they are systematically linked together at different levels that enterprises wish to address simultaneously.

### **Hypothesis development**

Bansal approached the concept of sustainable development in general and the sustainable development of enterprises in particular by exploring fundamental theories such as institutional theory, stakeholder theory, and legitimacy theories. He proposed that for an enterprise to pursue the trend of sustainable development, it is necessary to fully integrate three factors: economy, society, and environment. Without any of these factors, enterprises cannot achieve sustainable development<sup>24</sup>. Supporting this opinion, Lee and Sean found a close connection between economic, social, and environmental development factors and sustainable breakthroughs<sup>25</sup>. These three factors are explained as follows:

i) Economic development is a prerequisite for the survival or failure of enterprises. Most enterprises aim for economic development to establish a position in the market. The economic development of an enterprise is assessed through its level of growth, scale of production and business, and long-term profits. It involves achievements related to financial success and crucial contributions to the national and local economy. Thus, economic development encompasses expanding production and business activities, achieving financial growth, strengthening the enterprise's market position, and creating success for the enterprise. ii) Social development involves minimizing the negative impacts of the enterprise on the community and the environment where it operates while strengthening social relationships with stakeholders directly related to the enterprise, including employees, local communities, customers, suppliers, and government. Additionally, the enterprise should aim for

honesty and transparency in its production and business activities, comply with legal regulations, uphold business ethics, create conditions for human development, promote creativity and innovation, and ensure fairness and respect for the common interests of society. The enterprise also participates in community support activities such as education, health, poverty alleviation, infrastructure development, and focuses on the health of customers and employees. Thus, social development represents the responsibility of enterprises in achieving social improvement goals.

iii) Environmental development involves using corporate governance methods to minimize environmental impact, reduce the use of natural resources and fossil fuels, and minimize emissions. Additionally, enterprises should apply green technologies to manage, protect, and improve environmental quality; promote green consumption and green payment practices; and develop detailed environmental development plans to prevent potential pollution risks. This includes recycling waste and products to reduce impact on the ecological environment. Therefore, environmental development is the process by which enterprises engage in environmental protection activities while still achieving economic benefits and maintaining efficiency in production and business operations.

Several domestic and foreign studies, using qualitative and quantitative research methods, have revealed that without one of the three factors of economic, social, and environmental development. It is pretty difficult for enterprises to increase competitiveness and develop sustainably. These three factors are always considered fundamental for businesses aiming to develop sustainably in the future<sup>7,26,27</sup>. Based on the argument above, hypotheses are proposed as follows:

H1: Economic development will be positively associated with enterprise sustainability

H2: Social development will be positively associated with enterprise sustainability

H3: Environment development will be positively associated with enterprise sustainability

Schein suggested that enterprise culture is the foundational factor that shapes the behaviors and activities of each employee, serving as a unique intangible product of each organization<sup>28</sup>. Kotter and Heskett proposed that enterprise culture consists of a set of intertwined values and behaviors that commonly occur within enterprises and tend to spread and persist over time<sup>29</sup>. Pham described enterprise culture as a synthesis of values and both material and spiritual assets created during the formation, operation, and development of enterprises. These values influence and govern the thinking and behavior of employees<sup>30</sup>. Nguyen et al. proved that enterprise culture is one of the essential factors for businesses to conduct sustainable business<sup>31</sup>. In the industrial revolution 4.0, if enterprises want to develop sustainably, they need to determine the leading role of enterprise culture<sup>9</sup>. Based on the argument above, hypotheses are proposed as follows:

# *H4: Enterprise culture will be positively associated with enterprise sustainability*

Brand identity is expressed through image design, image positioning or expression of the physical form of the organization through the logo and colors of the enterprise<sup>32</sup>. Brand identity is the authentication of the existence, activities and business behavior of an enterprise<sup>33</sup>. Brand identity is used to find the differences between enterprises, and it is reflected in the core characteristics and long-term orientation of ones<sup>34</sup>. Alcívar et al. emphasized that an appropriate brand identity policy will help enhance the image and create crucial impacts on enterprise sustainability in the long run<sup>27</sup>. In other words, brand identity is one factor that motivates businesses to easily achieve sustainable development goals<sup>7</sup>. Green brand identity generally involves building an enterprise's reputation and creating an environmentally friendly image through activities or commitments to environmental protection during business operations. These activities include using environmentally friendly materials, ensuring that all products meet environmental standards or can be recycled, saving energy and resources, minimizing emissions, communicating about environmental protection initiatives, supporting community environmental efforts, and so on. Thus, green brand identity is an important lever to help enterprises approach the sustainable development process more quickly and drastically. Based on the argument above, hypotheses are proposed as follows:

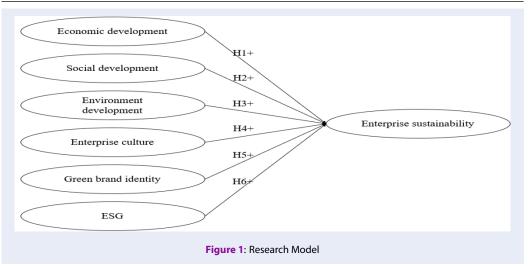
# H5: Green brand identity will be positively associated with enterprise sustainability

The precursor to ESG (Environment, Social and Governance) was corporate social responsibility (CSR), which first appeared in a book by Bowen<sup>35</sup>. The term ESG (Environment, Social and Governance) first appeared in a United Nations Global Compact report in late 2004 titled "Who Cares WIN Connecting Finance Marketing to a Changing World". At the time, the report highlighted the need for responsible investment, considering environmental, social and governance factors. ESG is explained as follows:

- E Environmental: a group of standards that measure the level of a business's impact on the environment and natural resources. For instance, reducing carbon emissions and maintaining the sustainability of physical assets; reducing pollution of soil, water, air, and other types of pollution; effectively reducing, treating, and recycling waste; and efficiently using resources and energy. An enterprise focusing on ESG implementation can consider appropriate actions to both ensure business operations and protect the environment<sup>36</sup>.
- S Social: The standards group measures factors related to relationships both inside and outside the business, including relationships with partners, customers, and employees. For instance, focusing on improving the basic needs, working environment, welfare, and career opportunities of employees; providing quality products and services; ensuring the privacy and security of customer information; and ensuring sustainable business models and products that are accessible and beneficial to the community<sup>36</sup>.
- G Governance: A group of standards that measure efficiency, transparency, business ethics, and compliance with local regulations in business operations. For instance, they should adhere to ethical principles in business; ensure transparency in the disclosing information related to business activities; protect intellectual property rights; select the board of directors responsibly; and be accountable to shareholders. The enterprise must be transparent, accurate, and fair in selecting board members. At the same time, measures should be taken to combat bribery and corruption in the process of corporate governance <sup>36</sup>.

Thus, the essence of ESG is the measurement and evaluation based on three key factors that are directly related to the sustainable development of the enterprise. In addition, recent recommendations suggest that ESG needs to be integrated with the business strategy of enterprises and become the main orientation for enterprises to implement development plans geared towards green and sustainable growth, effective use of resources, and enhanced social and community responsibility. To develop sustainably, enterprises must meet the criteria set by ESG. Therefore, ESG is considered a fundamental factor affecting the sustainable development of enterprises. Based on the argument above, hypothesis are proposed as follows: H6: ESG will be positively associated with enterprise sustainability

The research model is illustrated in Figure 1.



### **RESEARCH METHODS AND DATA**

### Scale

The scales are inherited from domestic and foreign studies by Bansal<sup>24</sup>, Chow and Chen<sup>26</sup>, Alcívar et al.<sup>37</sup>, Sinha et al.<sup>36</sup>, Tran<sup>7</sup>, Nguyen et al.<sup>9</sup>. We use a 5-degree Likert scale with 1 - strongly disagree, 3 - neutral, 5 - strongly agree.

This study was conducted in Vietnam, which is a developing country, but the initial scale was mainly verified in developed countries. So, the discovery study was conducted through in-depth interviews with experienced experts in the field of sustainable development and group discussions with target respondents (five micro and small-sized enterprise owners) using a purposeful sampling method to ensure that it is consistent with the practical context in Vietnam in general and the five cities selected for the survey in particular. The discovery results showed that experts and target respondents agreed on the scales and items in the proposed research model. Nevertheless, when translated from the original English questionnaire into Vietnamese, some items have been worded to be consistent with the grammar of Vietnamese people (see Table 1).

Before conducting the formal survey, the authors conducted a preliminary study of 35 micro and smallsized enterprise owners to check their reliability and adjust the formal scale again. The results showed that the Cronbach's Alpha coefficient of the scales all exceeded the threshold of 0.7 and the Corrected Item -Total Correlation was more significant than 0.4. Thus, the scales met the conditions for conducting the formal survey.

### Data collection

Managers at micro and small-sized enterprises in five centrally-governed cities (Hai Phong, Hanoi, Da Nang, Ho Chi Minh and Can Tho Cities) were selected for this study using a convenient non-probability sampling method. Since they are Vietnam's most critical economic development localities, more than 80 per cent of the country's operating enterprises are concentrated in these areas. The minimum sample was 240 samples according to the formula of Hair et al. (2016) with a significance level of 1 per cent. Still, after cleaning, the formal sample size for analysis was 211 samples, a rate of 87.9 per cent. The survey was conducted online via Google form for 16 weeks (from January to April 2024). Of the 211 respondents, 75.3 per cent were male, and 24.7 per cent were female. The respondents were service enterprises accounting for 54 per cent, and manufacturing enterprises accounting for 36.5 per cent, most of which operate with a capital of less than VND 50 billion. Additionally, the number of employees working at enterprises between 51 and 100 employees accounts for 45 per cent and from 11 to 50 employees accounts for 24.6 per cent. 42.2% of enterprises operate from 6 to 10 years and from 1 to 5 years, accounting for 36.5%.

### **Data analysis**

This study used partial least square-structural equation modeling (PLS-SEM) to analyze data through the SmartPLS 4.0 program. Data analysis includes the measurement model (reliability, convergent validity, discriminant validity) and structural model.

### **FINDINGS AND DISCUSSION**

Table 1: The results of the reliability and convergent validity					
Items	Sign	Cronbach's $\alpha$ , CR, AVE	λ	Source	
Economic development (Eco)					
Enterprises make maximum use of waste in business opera-	Eco4	0.896	0.807	Chow and Chen <sup>26</sup> , Alcívar	
tions to minimize costs		0.911		et al <sup>37</sup> , The authors	
		0.620			
Enterprises minimize unimportant input costs to focus on	Eco5		0.741		
developing output products					
Enterprises comply with requirements and legal documents	Eco6		0.796		
of State management agencies in business operations to					
maintain growth					
Enterprises cooperate with research institutes to apply mod-	Eco3		0.772		
ern technologies to improve productivity and quality in busi-					
ness operations					
Enterprises implement marketing strategies with the aim of	Eco1		0.743		
making a difference to achieve profits and drive business ef-					
ficiency					
Enterprises diversify product categories to meet customer	Eco2		0.819		
needs to increase revenue and ensure development					
Social development (Soc)					
Enterprises focus on the health and safety of employees and	Soc1	0.835	0.723	Chow and Chen <sup>26</sup> , The au-	
the local community during business operations		0.849		thors	
		0.700			
Enterprises actively participate in projects that support local	Soc3		0.800		
community development					
Enterprises protect the rights and act in the interests of the	Soc5		0.711		
local community					
Enterprises are willing to disclose the impacts and risks that	Soc4		0.868		
will occur to the environment to the local community					

Continued on next page

		Table 1 continued		
Enterprises have direct dialogue with the local community	Soc2		0.782	
before making investment decisions				
Environment development (Env)				
Enterprises seeking to reduce the use of fossil energy sources	Env4	0.881	0.825	Chow and Chen <sup>26</sup> , The au-
and emissions in their business operations		0.904		thors
		0.603		
Enterprises seek to use materials that are less polluting to the	Env1		0.757	
environment and can be recycled				
Enterprises seeking to minimize the impact of products,	Env6		0.833	
goods or services on the natural environment				
Enterprises build and install wastewater treatment systems	Env7		0.739	
to protect the environment				
Enterprises aim to protect the environment along with eco-	Env5		0.764	
nomic benefits				
Enterprises sponsor and respond to local environmental pro-	Env8		0.805	
tection activities				
Enterprises comply with regulations and participate in train-	Env2		0.830	
ing courses on environmental protection of local authorities				
Enterprises develop plans and set aside funds to respond to	Env3		0.783	
environment-related incidents				
Enterprise culture (EC)				
Mission, vision and core values of the enterprise towards	EC5	0.801	0.728	Nguyen et al. <sup>9</sup> , The authors
green development and growth		0.817		<i>ö , .</i> .
0		0.542		
Enterprises implement training courses on environmental	EC1		0.837	
protection to raise employees' awareness of environmental				
matters				
Enterprises encourage employees to improve their profes-	EC2		0.809	
sional qualifications and competencies				

Continued on next page

		Table 1 continued		
Enterprises focus on improving the internal and external	EC4		0.813	
working environment of employees				
Enterprises propagating and organizing movements to re-	EC6		0.748	
spond to environmental protection				
Enterprises promulgate regulations on standard culture and	EC3		0.777	
behavior in the working process				
Green brand identify (GBI)				
Enterprises build an environmentally friendly image	GBI1	0.792	0.760	Alcívar et al. <sup>37</sup> , The authors
		0.799		
		0.591		
Enterprises promote and position green brands in the hearts	GBI3		0.854	
of customers				
Enterprises focus on developing products with environmen-	GBI2		0.861	
tal protection characteristics				
Businesses use blue tones as the main color	GBI4		0.872	
Environment, Social and Governance (ESG)				
Enterprises replace equipment, tools, machinery, offices and	ESG4	0.906	0.709	Sinha et al. <sup>36</sup> , The authors
factories with environmentally friendly materials		0.914		
		0.685		
Enterprises maximize the application of technology in the	ESG8		0.717	
working process to minimize operating costs				
Enterprises care and treat employees fairly	ESG3		0.808	
Enterprises respect confidentiality and are willing to provide	ESG6		0.791	
benefits and risks of products and services to customers				
Enterprises listen to feedback from employees and customers	ESG7		0.793	
Enterprises encourage employees to use environmentally	ESG2		0.784	
friendly items	200			
Enterprises ensure working conditions and compliance with	ESG1		0.843	
legal regulations for employees				

Continued on next page

	Table 1 continued		
Enterprises publicize annual business results	ESG5	0.826	
Enterprises take measures to prevent negative behaviors aris-	ESG9	0.758	
ing in business activities			
Enterprise sustainability (ES)			
Enterprises want to develop sustainably in the future	ES -	1,00	The authors
ource: Authors' analysis			<b>Measurement model</b> Table 1 describes the items for the structural model and summarises the results of the analysis of relia- bility and convergent validity. The analysis results showed the outer loadings exceeding 0.4 (p < 0.05), the average variance extracted (AVE) over threshold 0.5 <sup>38</sup> . Cronbach's Alpha value and composite relia-bility (CR) exceed the threshold of 0.7 suggested by Hair et al. <sup>39</sup> . So, the constructs achieve internal con-sistency reliability.

Science & Technology Development Journal – Economics - Law and Management 2024, 8(3):5540-5554

In addition, this study found that the square root values of the AVE coefficient range from 0.736 to 1.00, and they are more significant than the correlation between the factors. At the same time, the HTMT correlation index does not exceed the threshold of 0.85 and is less than CR (see Table 2). Thus, the results indicated that the constructs are reliable, convergent and discriminant and can be used to evaluate structural models <sup>38,39</sup>.

### Structural model analysis

Table 3 shows the VIF values don't exceed the threshold 5 so the structure model does not have multicollinearity. Additionally, the  $f^2$  values are more than 0.2 so the independent variables have a high effect size on the dependent variable in the research model<sup>40</sup>.

Table 4 also shows  $\mathbb{R}^2$  value has an appropriate predictive power since the endogenous latent variable "Enterprise sustainability" exceeds the threshold of 0.5 recommended by Hair et al.<sup>40</sup>. Moreover, the analysis results also found  $\mathbb{Q}^2 > 0$ , so the structural model achieved overall quality.

Besides, we conducted Bootstrap 5000 times <sup>40</sup> to consider the value of the standardized impact factor ( $\beta$ ), the significance level (p), and the value of the test t. Table 5 and Figure 2 confirm that the proposed research hypotheses are accepted. Independent factors (Eco, Soc, Env, EC, GBI, ESG) have a positively impact on the dependent factor "Enterprise sustainability". The factor of ESG has the highest impact, while the factor of social development has the lowest impact on the sustainable development of micro and smallsized enterprises.

### DISCUSSION

In this study in Vietnam, six factors directly affect enterprise sustainability: economic development, social development, environment development, enterprise culture, green brand identity, and ESG. The results of the study are similar and different from those of previous studies.

To begin with the H1 hypothesis, economic development positively impacts enterprise sustainability. This finding is similar to the study of Chow and Chen<sup>26</sup>. Economic development opens up opportunities for profit growth and business scale for micro and small-sized enterprises. As the economy grows, micro and small-sized enterprises have better financial capacity to invest in technology, human resources, and sustainability initiatives.

Next, unraveling the H2 hypothesis, social development positively impacts enterprise sustainability. This result is consistent with the findings of Chow and Chen<sup>26</sup>. In fact, Vietnamese micro and smallsized enterprises have also begun to be more aware of their role in contributing to the development of society through activities such as supporting education, health, environmental protection and the community, which have contributed to improving the image and reputation of enterprises, at the same time, creating sustainable value for both enterprises and society.

Next up, the H3 hypothesis is that environmental development positively impacts enterprise sustainability. This finding is similar to the study of Chow and Chen<sup>26</sup>. In fact, environmental development encourages enterprises to use natural resources effectively and sustainably. Currently, many enterprises have applied measures to save energy, manage waste and use renewable resources to reduce production costs, increase business efficiency and protect the environment.

Regarding the H4 hypothesis, enterprise culture positively impacts enterprise sustainability. This finding is similar to the study of Nguyen et al.<sup>31</sup>. Enterprise culture promotes long-term vision instead of focusing only on short-term benefits. Currently, micro and small-sized enterprises are tending to invest in sustainable activities, from resource management to human resource development, as a result creating a solid foundation for the sustainable development of the enterprise.

Next, the H5 hypothesis is that green brand identity positively impacts enterprise sustainability. This result is consistent with the findings of Tran<sup>7</sup>. Currently, consumer trends are shifting towards ecofriendly products and services. A green brand identity is a tool for micro and small-sized enterprises to meet the growing market demand for sustainable products due to expanding the market and increasing sales.

Finally, the H6 hypothesis states that ESG has positive enterprise sustainability. This finding is the highlight of our study. So far, no formal study in Vietnam has proven the relationship between ESG and enterprise sustainability. Nowadays, investors are increasingly interested in ESG factors when making investment decisions. Micro and small-sized enterprises with good ESG practices attract more investors, since they are less risky and have the potential for sustainable development. Besides, ESG practices contribute to building and improving corporate reputation and image. Enterprises with social and environmental responsibility are more appreciated by consumers, communities and stakeholders, thereby increasing their profits.

### Science & Technology Development Journal – Economics - Law and Management 2024, 8(3):5540-5554

Table 2: Tr	he result of als	scriminant va	ιαιτγ					
	Soc	Eco	Env	EC	GBI	ESG	ES	
Soc	0.836							
Eco	0.562 0.573	0.787						
Env	0.695 0.707	0.288 0.291	0.776					
EC	0.208 0.213	0.712 0.717	0.633 0.636	0.736				
GBI	0.324 0.329	0.403 0.416	0.189 0.192	0.409 0.411	0.769			
ESG	0.581 0.586	0.590 0.600	0.088 0.094	0.117 0.122	0.662 0.671	0.827		
ES	0.622 0.630	0.444 0.448	0.375 0.382	0.223 0.225	0.227 0.230	0.354 0.355	1.00	

 Table 2: The result of discriminant validity

Source: Authors' analysis

### Table 3: The values VIF and f<sup>2</sup>

Hypothesis	VIF	f2
H1	3.219	0.321
H2	2.543	0.432
Н3	2.110	0.355
H4	4.206	0.367
Н5	1.943	0.412
H6	2.704	0.501

Source: Authors' analysis

### Table 4: The values $\mathbf{R}^2$ and $\mathbf{Q}^2$

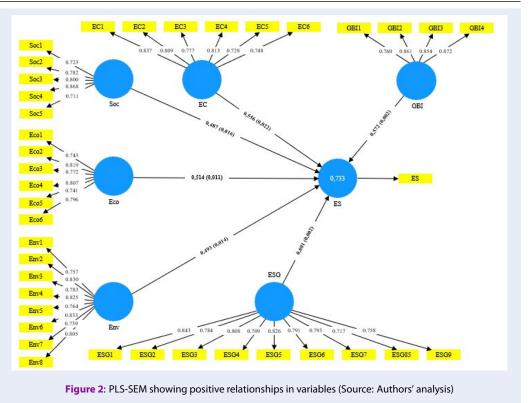
	R <sup>2</sup> adjust Q <sup>2</sup>	$\mathbb{R}^2$	
ES 0.746 0.733 0.594	0.733 0.594	0.746	ES

Source: Authors' analysis

### Table 5: Results of the hypothesis test

Hypothesis	β	SD	t	Conclusion		
H1	0.487	0.017	4.003**	Accepted		
H2	0.514	0.023	2.876**	Accepted		
Н3	0.493	0.024	5.553**	Accepted		
H4	0.556	0.015	3.985**	Accepted		
Н5	0.572	0.022	4.691*	Accepted		
H6	0.601	0.020	5.124*	Accepted		
$\chi 2 = 742.371$ (p < 0.05), df = 632 $\chi 2$ /df = 1.454, GFI = 0.887, NFI = 0.895, TLI = 0.909, CFI = 0.911, RMSEA= 0.068 Notes: * significant at p < 0.05; ** significant at p < 0.01						

Source: Authors' analysis



Theoretically, the findings of this study are consistent with institutional theory<sup>10</sup>, stakeholder theory<sup>11</sup>, and legitimacy theory<sup>14</sup> in explaining the factors that affect enterprise sustainability. The Least Squares Structural Equation Modeling (PLS-SEM) has also accepted the proposed factors. This provides empirical evidence that economic development, social development, environment development, enterprise culture, green brand identity, and ESG are positively related to the sustainable development of micro and small-sized enterprises in Vietnam – a developing country. Practically, the research results are a crucial signal

for managers of Vietnamese micro and small-sized enterprises to pay special attention to the aspects of economic development, social development, environmental development, enterprise culture, green brand identity, and ESG to build enterprise sustainability.

### CONCLUSION

Based on empirical data and insights from previous studies, our study highlights the crucial impact of economic development, social development, environment development, enterprise culture, green brand identity, and ESG in achieving enterprise sustainability. And we've also expanded on the scant documentation of these constructs. Although the literature on the construct relationships in this study is increasing, this study provides more concrete evidence in the context of an emerging economy. Besides, this study considered ESG to be a crucial factor in enterprise sustainability.

In addition to the results achieved, the study still has several limitations as follows:

Firstly, this study has only focused on collecting data from micro and small-sized enterprises in five centrally-governed cities, so the scope is not wide. So, future studies should expand the scope to other localities to increase the sample size and generality.

Secondly, the results of this study are based on causal model analysis with cross-sectional data. It is not optimal because the chronological order of the construct, one of the crucial factors in causal modeling analysis is omitted. Future studies should collect a time series, and cross-sectional data aggregated for investigation, or the studies can be designed vertically to collect data at different times, and the results of this research design can clearly describe the changing patterns and the extent of the causal relationship between the variables.

### ABBREVIATIONS

AVE: Average Variance Extracted

CR: Composite Reliability CSR: Coporate Social Responsibility ESG: Environmental, Social, and Governance GDP: Gross Domestic Product HTMT: Heterotrait-monotrait

### **CONFLICT OF INTEREST**

The authors declare that they have no conflicts of interest.

### **AUTHORS' CONTRIBUTION**

Nguyen Danh Nam: conceptualization Nguyen Danh Nam, Uong Thi Ngoc Lan and Nguyen

Minh Ngoc: data collection and curation

Nguyen Danh Nam, Uong Thi Ngoc Lan and Nguyen Minh Ngoc: formal analysis

Nguyen Danh Nam: methodology

Uong Thi Ngoc Lan: writing - original draft

Nguyen Danh Nam and Uong Thi Ngoc Lan: writing

- review & editing

### REFERENCES

- Brundtland GH. Our Common Future: Report of the World Commission on Environment and Development [Online]. Geneva, UN-Dokument A/42/427; 1987;Available from: http: //www.un-documents.net/ocf-ov.htm.
- Figge F, Hahn T, Schaltegger S, Wagner M. The Sustainability Balanced Scorecard - Linking Sustainability Management to Business Strategy. Business Strategy and the Environment. 2002;11(5):269-84;Available from: https://doi.org/10.1002/bse. 339.
- Nilsson J, Bergström S. Indicators for the assessment of ecological and economic consequences of municipal policies for resource use. Ecological Economics. 1995;14(3):175-184;Available from: https://doi.org/10.1016/0921-8009(95) 00013-Y.
- Callens I, Tyteca D. Towards indicators of sustainable development for firms: A productive efficiency perspective. Ecological Economics. 1999;28(1):41-53;Available from: https://doi. org/10.1016/S0921-8009(98)00035-4.
- Baumgartner RJ, Ebner D. Corporate Sustainability Strategies: Sustainability Profiles and Maturity Levels. Sustainable Development. 2010;18(2):76-89;Available from: https://doi.org/10. 1002/sd.447.
- Le TKT, Nguyen THA, Nguyen HC, Bui VD. Examining the Impact of Social Media Marketing (SMM) on the Business Performance: Case of Small and Micro Enterprises in Da Nang City. Dong A University Journal of Science. 2023;4(8):36-57;.
- Tran TDK. Corporate sustainable development in Vietnam enterprises. Journal of International Economics and Management. 2023;153:32-51;.
- Nguyen TPD, Nguyen VD. Factors affecting sustainable development of SMEs in Vietnam. Ho Chi Minh City Open University Journal of Science: Economics and Business Administration. 2023;18(2):44-54;Available from: https://doi.org/10. 46223/HCMCOUJS.econ.vi.18.2.2181.2023.
- Nguyen VH, Tran TTL, Do HH. Factors affecting sustainable business of small and medium-sized enterprises in Vietnam. Asian Journal of Economics and Banking. 2022;197:84-93;.
- North DC. Institutions. Journal of Economic Perspectives. 1991;5(1):97-112;Available from: https://doi.org/10.1257/jep.5. 1.97.
- Freeman E. Strategic Management, A Stakeholder Approach (Pitman Series in Business and Public Policy). New York: Harpercollins College Div; 1984;.

- Guthrie J, Parker LD. Corporate Social Reporting: A Rebuttal of Legitimacy Theory. Accounting and Business Research. 1989;19:343-52;Available from: https://doi.org/10. 1080/00014788.1989.9728863.
- Freeman E, McVea J. A stakeholder approach to strategic management. In M. Hitt, E. Freeman, and J. Harrison (Eds.). Handbook of Strategic Management. Oxford: Blackwell Publishing; 2021. p. 78-92;.
- Dowling J, Pfeffer J. Organizational Legitimacy: Social Values and Organizational Behavior. Pacific Sociological Review. 1975;18:122-136;Available from: https://doi.org/10. 2307/1388226.
- Donaldson T, Preston L. The Stakeholder Theory of the Corporation: Concepts, Evidence, and Implications. Academy of Management Review. 1995;20:65-91;Available from: https:// doi.org/10.2307/258887.
- Vu TH, Nguyen DN, Uong TNL. Sustainable development of marine tourism in the Phu Quoc island city. Journal of Social Science Ho Chi Minh City. 2021;8(276):36-46;.
- Dyllick T, Hockerts K. Beyond the business case for corporate sustainability. Business Strategy and the Environment, Wiley Blackwell. 2002;11(2):130-141;Available from: http://dx. doi.org/10.1002/bse.323.
- Lo SF. Performance evaluation for sustainable business: a profitability and marketability framework. Corporate social responsibility and environmental management. 2010;17(6):311-319;Available from: http://dx.doi.org/10.1002/csr.214.
- Marrewijk M. Concepts and Definitions of CSR and Corporate Sustainability: Between Agency and Communion. Journal of Business Ethics. 2003;44(2):95-105;Available from: http: //dx.doi.org/10.1023/A:1023331212247.
- Dyllick T, Muff K. Clarifying the Meaning of Sustainable Business: Introducing a Typology From Business-as-Usual to True Business Sustainability. Organization & Environment. 2015;29(2):1-19;Available from: https://doi.org/10.1177/ 1086026615575176.
- Amini M, Bienstock CC. Corporate sustainability: An integrative definition and framework to evaluate corporate practice and guide academic research. Journal of Cleaner Production. 2014;76:12-19;Available from: https://doi.org/10.1016/j. jclepro.2014.02.016.
- Lozano R, Carpenter A, Huisingh D. A Review of 'Theories of the Firm' and their Contributions to Corporate Sustainability. Journal of Cleaner Production. 2015;106:430-442;Available from: https://doi.org/10.1016/j.jclepro.2014.05.007.
- Bergman AS, Axberg U, Hanson E. When a parent dies a systematic review of the effects of support programs for parentally bereaved children and their caregivers. BMC Palliat Care. 2017;16(1):39-49;Available from: https://doi.org/10. 1186/s12904-017-0223-y.
- Bansal P. Evolving Sustainably: A Longitudinal Study of Corporate Sustainable Development. Strategic Management Journal. 2005;26:197-218;Available from: https://doi.org/10. 1002/smj.441.
- Lee KH, Sean RF. Measuring corporate sustainability management: A data envelopment analysis approach. International Journal of Production Economics. 2012;140(1):219-226;Available from: https://doi.org/10.1016/j.ijpe.2011.08.024.
- Chow WS, Chen Y. Corporate Sustainable Development: Testing a New Scale Based on the Mainland Chinese Context. Journal of Business Ethics. 2012;105(4):519-533;Available from: https://doi.org/10.1007/s10551-011-0983-x.
- Alcívar MIL, Cruz EGS, Mero NYM, Fernández AH. Study of Corporate Sustainability Dimensions in the Cooperatives of Ecuador. Sustainability. 2020;12(2):1-12;Available from: https: //doi.org/10.3390/su12020462.
- Schein EH. Organizational Culture and Leadership: A Dynamic View. 2nd ed. San Francisco: Jossey-Bass; 1992;.
- Kotter JP, Heskett JL. Corporate Culture and Performance. New York: Free Press; 1992;.

- Pham TT. Corporate culture in the process of international integration. Hanoi: Hanoi National University Publisher; 2017;.
- Nguyen MQ, Nguyen TKC, Pham HG. Sustainable Development under the Impacts of the Fourth Industrial Revolution and the Role of Corporate Culture Renovation. VNU Journal of Science: Policy and Management Studies. 2022;38(3):19-29;Available from: https://doi.org/10.25073/ 2588-1116/vnupam.4412.
- Melewar T, Saunders J. International Corporate Visual Identity: Standardization or Localization? Journal of International Business Studies. 1999;30(3):583-598;Available from: https://doi. org/10.1057/palgrave.jibs.8490084.
- Bendixen M, Abratt R. Corporate Identity, Ethics and Reputation in Supplier-Buyer Relationships. Journal of Business Ethics. 2007;76(1):69-82;Available from: https://doi.org/10. 1007/s10551-006-9273-4.
- Simoes C, Sebastiani R. The Nature of the Relationship Between Corporate Identity and Corporate Sustainability: Evidence from The Retail Industry. Business Ethics Quarterly. 2017;27:423-453;Available from: https://doi.org/10.1017/beq. 2017.15.
- 35. Bowen H. Social responsibility of the businessman. New York: Harper and Row; 1953;.
- 36. Sinha A, Sengupta T, Saha T. Technology policy and environ-

mental quality at crossroads: Designing SDG policies for select Asia Pacific countries. Technological Forecasting and Social Change. 2020;161:120317;Available from: https://doi.org/ 10.1016/j.techfore.2020.120317.

- Alcívar MIL, Cruz FGS, Mero NYM, Fernández AH. Analysis of the relationships between corporate social responsibility and corporate sustainability: empirical study of co-operativism in Ecuador. International Journal of Sustainable Development & World Ecology. 2020;27(4):322-333;Available from: https://doi. org/10.1080/13504509.2019.1706661.
- Fornell C, Larcker DF. Evaluating Structural Equation Models with Unobservable Variables and Measurement Error. Journal of Marketing Research. 1981;18(1):39-50;Available from: https://doi.org/10.2307/3151312.
- Henseler J, Ringle CM, Sarstedt M. A New Criterion for Assessing Discriminant Validity in Variance-Based Structural Equation Modeling. Journal of the Academy of Marketing Science. 2015;43(1):115-135;Available from: https://doi.org/10. 1007/s11747-014-0403-8.
- Hair JF, Risher JJ, Sarstedt M, Ringle CM. When to use and how to report the results of PLS-SEM. European Business Review. 2019;31(1):2-24;Available from: https://doi.org/10.1108/EBR-11-2018-0203.

Open Access Full Text Article

# Nhận diện các yếu tố ảnh hưởng đến phát triển bền vững của các doanh nghiệp siêu nhỏ và nhỏ - Nghiên cứu trường hợp Việt Nam

Nguyễn Danh Nam<sup>1,\*</sup>, Uông Thị Ngọc Lan<sup>1</sup>, Nguyễn Minh Ngọc<sup>2</sup>

### TÓM TẮT

Doanh nghiệp đóng vai trò quan trong trong moi nền kinh tế, là xương sống của các hoat động kinh tế trên toàn thế giới. Trong những năm gần đây, sự bền vững của môi trường đã trở thành mối quan tâm toàn cầu ngày càng cấp bách, không chỉ ảnh hưởng đến các quốc gia phát triển mà còn ảnh hưởng đến các doanh nghiệp siêu nhỏ và nhỏ ở các nền kinh tế mới nổi. Do đó, tiếp cận phát triển bền vững của doanh nghiệp là cách tốt nhất để giải quyết các tác động môi trường do cạn kiệt tài nguyên thiên nhiên. Nhiều doanh nghiệp lớn đã tham gia Hội đồng Doanh nghiệp Thế giới vì sự Phát triển Bền vững. Ngoài ra, các doanh nghiệp siêu nhỏ và nhỏ cũng dành nhiều mức độ quan tâm khác nhau đến các vấn đề môi trường và hoạt động bền vững. Tuy nhiên, tại Việt Nam, chủ sở hữu các doanh nghiệp siêu nhỏ và nhỏ chủ yếu tập trung vào hiệu quả kinh doanh ngắn hạn. Nghiên cứu này phân tích các yếu tố ảnh hưởng đến sự phát triển bền vững của các doanh nghiệp siêu nhỏ và nhỏ tại Việt Nam dựa trên các lý thuyết cơ bản như lý thuyết thể chế, lý thuyết bên liên quan và lý thuyết tính hợp pháp. Áp dụng các phương pháp nghiên cứu định lượng để phân tích dữ liệu thu thập được từ 211 nhà quản lý tại các doanh nghiệp siêu nhỏ và nhỏ tại năm thành phố trực thuộc trung ương của Việt Nam. Các giả thuyết và mô hình phương trình cấu trúc đã được kiểm định bằng phần mềm SmartPLS. Kết quả cho thấy Môi trường, Xã hội và Quản trị (ESG) là tác đông trực tiếp cao nhất đến phát triển bền vững của các doanh nghiệp siêu nhỏ và nhỏ tại Việt Nam. Trong khi đó, phát triển kinh tế có tác động thấp nhất đến phát triển bền vững của các doanh nghiệp siêu nhỏ và nhỏ tại Việt Nam. Do đó, nghiên cứu này chỉ ra rằng các doanh nghiệp và chính phủ phải hiểu được tầm quan trọng của các hoạt động ESG đối với phát triển bền vững trong nền kinh tế hiện nay. Nghiên cứu nhấn mạnh rằng cả doanh nghiệp và các cơ quan chính phủ cần phải công nhận và ưu tiên các nguyên tắc ESG để thúc đẩy một tương lai kinh tế bền vững và toàn diên hơn. Bằng cách đó, có thể xây dưng các chiến lược thúc đẩy khả năng tồn tại lâu dài của các doanh nghiệp trong nước.

Từ khoá: ESG, phát triển bền vững, doanh nghiệp siêu nhỏ và nhỏ, Việt Nam

<sup>1</sup>Trường Đại học Thành Đông, Việt Nam

<sup>2</sup>Trường Đại học Kinh tế - Tài chính Thành Phố Hồ Chí Minh, Việt Nam

### Liên hệ

Nguyễn Danh Nam, Trường Đại học Thành Đông, Việt Nam

Email: namnd@thanhdong.edu.vn

### Lịch sử

- Ngày nhận: 13-6-2024
- Ngày sửa đổi: 26-8-2024
- Ngày chấp nhận: 27-9-2024
- Ngày đăng: 30-9-2024

DOI: https://doi.org/10.32508/stdjelm.v8i3.1435



### Bản quyền

© ĐHQG Tp.HCM. Đây là bài báo công bố mở được phát hành theo các điều khoản của the Creative Commons Attribution 4.0 International license.



**Trích dẫn bài báo này:** Nam N D, Lan U T N, Ngọc N M. **Nhận diện các yếu tố ảnh hưởng đến phát triển bền vững của các doanh nghiệp siêu nhỏ và nhỏ - Nghiên cứu trường hợp Việt Nam**. *Sci. Tech. Dev. J. - Eco. Law Manag.* 2024, 8(3):5540-5554.